



Sec. 7.3-9. - Certificate renewal.

(a) Applications for renewal of existing certificates shall be made in writing to the fire chief. Each such application shall be filed no more than ninety (90) days and no less than sixty (60) days prior to the expiration date of the certificate holder's certificate. The fire chief, in his sole discretion, may adjust the time requirements of this section.

(b) A fifty dollar (\$50.00) per classification renewal fee is required for a renewal application. The certificates may be recommended for renewal by the board on application by the certificate holder. Each renewal application shall contain the same information required for an initial application, updated as appropriate.

Any applicant for an initial certificate from the board shall apply to the fire chief in writing and provide the following information:

- (1) **The name and address of the applicant; if the applicant is a partnership, the business name of the partnership and name and address of each partner; if the applicant is a corporation, the names and addresses of all officers, directors, and stockholders of the applicant and a statement that the corporate applicant is in good standing in the State of Florida; if the applicant is a municipality, the name of the municipality and the name and addresses of all senior administrative officials to include but not limited to mayor, manager, council members, senior administrative fire chiefs and any management personnel to be contacted in the event of emergencies.**

Name and address of the applicant
RG Ambulance Service, Inc. dba Century Ambulance Service
740 Greeland Ave. Jacksonville FL 32221

Ray Gonzalez, President & CEO
2766 NW 62nd Street, Miami FL 33147
rgonzalez@mctflorida.com

Jorge Curbelo, Vice President
2766 NW 62nd Street, Miami, FL 33147
jocurbelo@mdambulance.net
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Rene Gonzalez, CFO
2766 NW 62nd Street, Miami, FL 33147
regonzalez@mctflorida.com

Bob Eberhart, General Manager
740 Greeland Avenue, Jacksonville, FL 32221
BEberhart@CenturyAmb.com
Cell: (321) 436-2232

Charles Maymon, Vice President
2766 NW 62nd Street, Miami, FL 33147
Cmaymon@transportationamerica.com
Cell: (678) 684-9291

Alicia Dykes, Operations Manager
740 Greeland Avenue, Jacksonville, FL 32221
Alicia.Dykes@CenturyAmb.com

A statement that the applicant is in good standing in the State of Florida is enclosed as **Attachment 1**.



- (2) **The service area which the applicant desires to serve to include the approximate population of the area and documentation of the need for the service and benefits of such service. For municipality applicants, the following additional documentation shall be provided:**

RG Ambulance Service, Inc. dba Century Ambulance Service desires to serve all of Clay County. Based on the 2020 Census, Clay County has a population of 218,245 residents and is projected to reach over 244,000 residents by 2025.

Century Ambulance Service is contracted with HCA Florida OPMC, Ascension Health System, Baptist Clay Medical Campus, HCA Florida Middleburg FSED, and Vitas Hospice, to provide inter-facility transports to and from these facilities. Century provides transport for their patients to other hospitals, including patients on ventilators, IV's, and any other special equipment needed. These transports were generally to hospitals in Jacksonville, Gainesville, and other surrounding areas. Century also provides transports of their patients to and from other facilities, such as skilled nursing facilities, rehab facilities, hospice centers, and out-patient care centers.

Century Ambulance Service will continue to provide mutual aid to CCFR upon their request.

Century continues to contract with UF Health Jacksonville's Baby Care One program to provide transport for Neonatal/Pediatric ICU patients. We respond to medical facilities throughout Northeast-Central Florida and Southeast Georgia and transport these patients to appropriate pediatric hospitals in Jacksonville and on occasion, other areas. We provide this service regularly to Ascension Health System, Baptist Clay Medical Campus, HCA Florida Middleburg FSED, and HCA Florida OPMC. The crew on these transports consists of two Century personnel, a minimum of one EMT and one Paramedic and two hospital personnel, a Neonatal and/or Pediatric RN and Respiratory Technician.

Century Ambulance provides ambulance service to nursing homes in Clay County to provide inter-facility transport to and from the hospital, doctor's offices, and other medical facilities.

- a. *The approximate number of monthly emergency calls within the area applied for;*
- b. *The current average total response time of each emergency medical service provider that previously provided, or is currently providing, in the areas applied for, and whether the total response time is adequate to serve the public health and safety;*
- c. *How many ambulances or rescue units, if any, would have to be left in operation in order to support the area that would be covered under the approved COPCN;*



- d. *A fractal total response time for the immediate area effected by the COPCN, the surrounding areas, and the second due response provided into the effected COPCN from an agency outside of the applicant's; and*
- e. *To your knowledge, would there be any financial implications to the County if the COPCN application is approved? If so, what?*

The COPCN renewal for RG Ambulance Service, Inc. dba Century Ambulance Service would not have any financial implications to the County if the COPCN application is approved.

(3) The financial ability of the applicant to render safe and quality services to include the following information:

- a. **The ability to maintain or place the equipment required by the state and by this chapter, specifically including operation of two (2) fully staffed operating ambulances with at least one (1) spare ambulance, and whether for a municipality any circumstances justify an exception to these requirements;**

RG Ambulance Service, Inc. dba Century Ambulance Service currently has permitted 54 ambulances based in the Jacksonville region, which includes Clay County.

- b. **The ability to maintain insurance for the payment of personal injury, death and property damage claims; and**

Our Certificate of Liability Insurance is enclosed as **Attachment 2**.

- c. **The financial completeness and stability of the applicant's EMS administrative and operational plan.**

RG Ambulance Service, Inc. dba Century Ambulance Service has established a financially comprehensive and stable administrative and operational plan to ensure long-term EMS service continuity. The organization operates with a detailed annual operating budget, supported by diversified revenue streams including insurance reimbursements, municipal contracts, interfacility transport agreements, and private pay collections. Financial oversight is maintained by an experienced accounting team and audited annually to ensure transparency and fiscal responsibility.

Century Ambulance Service maintains appropriate liquidity and cash reserves to support operational costs, payroll, fleet maintenance, and regulatory compliance. Investments in workforce development, modern fleet assets, and dispatch technology reflect a strong commitment to sustainable operations and scalable growth. These practices underscore the applicant's financial readiness to manage ongoing EMS demands and respond effectively to fluctuations in service volume or emergent public health needs.



RG Ambulance Service, Inc. dba Century Ambulance Service is headquartered 740 Greeland Ave. Jacksonville, FL 32221. While this is the Base of Operations, Century Ambulance Service supports Clay County from the Fleming Island Station.

Fleming Island Station
1747 Baptist Clay Drive
Suite #120
Fleming Island, FL 32003

The address for our station is located 1747 Baptist Clay Drive Suite # 120 Fleming Island, FL 32003. As discussed, we are operating two ALS Units (Unit 105 and Unit 113) out of this station and operating 24 hours a day seven days a week.

Other units will be sent from other locations located in Duval County. The closest stations are at I-10 and I-295 and I-295 and Old St. Augustine Road.

- (5) Copy of applicant's application for State of Florida EMS license including the names and certification numbers of all EMTs and paramedics utilized by the applicant to provide emergency medical services and the record of compliance with vehicle inspection standards under the applicable Florida Administrative Code for Chapter 401, Florida Statutes.**

Please see attached:

- **Attachment 3:** State License
- **Attachment 4:** Employee Listing
- **Attachment 5:** License Report
- **Attachment 6:** Previous inspection report

- a. **If applicable, the past performance or service record of the applicant, obtained from sources such as, but not limited to, hospitals, local public safety agencies and Clay County Fire Rescue.**

Find letters detailing Century's performance in **Attachment 7.**

- (6) The name and address of medical director along with a copy of the proposed contract, an executed copy of which shall be provided prior to the certificate issuance date;**

Medical Director

Dr. Nathan Rooney
653-1 W. 8th Street
Jacksonville, FL 32209
Florida License Number: ME159192

Medical Directors' information and contract is enclosed in **Attachment 8.**



Dr. Nathan Rooney

653-1 W. 8th Street

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- (7) A description, type and condition of the applicant's telephone and radio communication system, including its assigned frequency, call number, mobiles, portables, range and hospital communications ability to determine if such systems are adequate or compatible with other systems that may interact with the applicant;**

RG Ambulance Service, Inc. dba Century Ambulance Service's Communication Center uses a SIP Trunk Phoneline with voice over IP settings and backup rollover to cellular communications. Our Communications Center is located in Duval County and is manned by call takers and dispatchers 24/7.

Each unit is equipped with a portable AT&T FirstNet cell phone. This allows for communications between dispatch and the units and supervisors as well as it also allows us to communicate with a unit anywhere in Florida, Georgia, or the contiguous United States. The call sign for each unit is "Century" followed by the unit number. These cell phones all have an application that allows for two-way communication paging that receives data from our Century Ambulance Service system for any assignment, including run notification. That is through Zoll-Data Systems.

Each unit is equipped with a Toughbook computer used to document their patient care report. This also syncs with our CAD system via cellular modem and transmits run data between the two.

Each unit, as well as our Comm Center, is equipped with a narrowband UHF med radio as required by the Florida Department of Health's Bureau of Emergency Medical Service. This radio is capable of communicating with any hospital in the state of Florida and includes Med 8 for regional communications.

The radio communications chart enclosed as **Attachment 9** is a quick reference guide for our units. Our units stationed in Clay County are programmed to allow communication with CCFR dispatch and units which assist us in providing mutual aid. The call sign for each unit is "Century" followed by the unit number.

- (8) A description of the geographical area including the name of any municipalities that the applicant has previously been authorized to serve within the county as well as all other counties and municipalities within Florida or any area outside the State of Florida;**



Within Clay County:

RG Ambulance Service, Inc. dba Century Ambulance Service has held a COPCN with Clay County since the early 1980's.

Other Counties:

RG Ambulance Service, Inc. dba Century Ambulance Service currently holds COPCN's within:

- Baker
- Bradford
- Columbia
- Duval
- Flagler
- Madison
- Nassau
- Saint Johns
- Suwannee
- Taylor
- Union Counties

We also provide service to medical facilities in Alachua and assist Lafayette upon request of their local EMS.

- (9) An agreement by the applicant to file, in the event that a certificate shall be granted and prior to the certificate issuance date, copies of policies of public liability, property damage and malpractice insurance as required by the applicable Florida Administrative Code for Chapter 401, Florida Statutes and this chapter, naming the board as an additional named insured;**

A certificate of Liability Insurance is enclosed as **Attachment 2.**

- a. A private applicant shall additionally provide a willingness to hold harmless and indemnify the board and county for the service provided under any certificate approved.**

Find enclosed as **Attachment 10.**



- (10) **A copy of the applicant's EMS standard operating policies and procedures and medical treatment protocols, which all shall include all general and/or specific instructions to personnel as to the exact nature of their duties and responsibilities, when applicable, and under what conditions, as well as a copy of the applicant's equipment list;**

Please find in Attachment 11. The Medical and crew SOG is enclosed and a copy of our equipment list. We meet and exceed all state supply requirements under Florida Administration code 64J-1 and of the state's ALS and BLS inspection requirements.

- (11) **An agreement that should a temporary situation arise or a declaration of emergency be declared due to a serious or imminent threat to the public health, safety, welfare, or public need and convenience, the applicant shall offer assistance and abide by the orders of the fire chief;**

Enclosed as Attachment 12.

- (12) **If the applicant or any officer, principal or owner thereof has been convicted of a felony, information regarding nature and seriousness of the offense and the circumstances under which the felony occurred;**

Not applicable

- (13) **Proof that the applicant possesses all required federal and/or State of Florida licenses and permits;**

RG Ambulance Service, Inc. dba Century Ambulance Service state license is enclosed as Attachment 3.

- (14) **A schedule of proposed rates for transportation or treatment of patients;**

A schedule of current rates is enclosed as Attachment 13.

- (15) **A sworn statement signed by the applicant stating that all the information provided by the applicant in the application is true and correct; and**

Enclosed as Attachment 14.

- (16) **Such other reasonable information as may be required by the fire chief and/or standing committee.** (Ord. No. 99-25, § 2, 5-25-99; Ord. No. 07-14, § 1(Exh. A), 3-13-07; Ord. No. 2018-23, § 1, 5-22-18)

None at this time.